MAP 15.3: Peace By Peaceful Conflict Transformation: A TRANSCEND Model

Diagnosis and prognoses of conflict without intervention	I. Inner narrative: Diagnosis-prognosis	II. Outer narrative: Diagnosis-prognosis	III. Between narrative: Diagnosis-prognosis	IV. Interventions: To prevent negative prognoses
1) Context	Culture	Nature	Structure	Research
2) Deep ABC triangle	Deep Attitudes = deep culture = collective subconscius − cultural violence	Deep Behavior = deep nature = basic needs − nature violence	Deep contra-dictions = deep structure = infra structure - structural violence	Needs Rights Dignity Satisfaction Peace Culture Peace Structure
3) Goal production	Values (actors): Actor conflict	Goals - compatible - indifferent - incompatible	Interests (parties): Structural conflict	Goal restraint Consequence analysis
4) Conflict Surface ABC triangle	Attitude (meta-conflict) Empathy ACCEPTABILITY	Behavior (meta-conflict) Nonviolence + NO VIOLENCE	Contradiction (root-conflict) Creativity + SUSTAINABILITY	Mediation Dialogue: - Mapping - Legitimizing - Bridging = SOLUTION
5) First order consequences	Frustration Negative - cognitions - emotions	Frustration Negative - speech - behavior	Apathy Low participation	Anger trans-formation Anger control
6) Second order consequences	Polarization Dehumanization Attitudinal polarization	Polarization Dehumanization Behavioral polarization	Polarized structure: Two blocs, Cold war	Peacebuilding Depolarization Humanization
7) Third order consequences	Aggression Escalation of hatred: Self-destructive	Aggression Escalation of violence: Other-destructive	Self-sustaining vicious cycles of violence: Hot war	Non-violence Soft peace-keeping
8) Basic consequences	Trauma to self	Trauma to other	Destructuration Vertical Empty	Conciliation - Healing and closure - Past cleared, future together
9) Producing vicious cycles	War culture: - Winner goal: More Glory - Loser goal: Revenge, revanche	War behaviour: - Aggressive speech - Body language - Behaviour	War structure: - Vertical - Filled with obedience	Creating self-sustaining virtuous cycles of peace

DIAGNOSIS (rows 1–4), *PROGNOSIS* (rows 5–9)

Triangle labels: A, B, C (Deep ABC triangle); A, B, C (Conflict Surface ABC triangle)

THERAPY (column IV)

MAP 15.4: Conflict Intervention: Some TRANSCEND Guidelines

Arguments in favor of conflict intervention: the conflict parties are unable to transform the conflict so as to avoid violence; unable to keep violence under control; unable to handle post-violence resolution-reconstruction-reconciliation.

Arguments against conflict intervention: the conflict and any solution is the joint property of the conflict parties only; outside parties will never understand the uniqueness of the conflict;

As there is truth to all these arguments, the general principle would be *to proceed with care*, interpreted, as a minimum, to mean:

[1] *Reversibility*: you have a right to propose and act, but only that which can be undone: *you may be wrong*. Hence, no or minimal violence; UN Chapter 6 (Sun Tsu), not Chapter 7 (Clausewitz).

[2] *Reciprocity*: only engage in conflict intervention, peace-making, peace-keeping, peace-building if you are sure that you yourself are willing to be intervened, peace-made, peace-kept, peace-built by others, letting that question inform your action.

[3] *Universality, but with care*: do not always do unto others what you would like them to do unto you, *their tastes may be different*. Even if electoral democracy and individualist human rights are good for you, they may not be to others.

[4] *Empathy with the Others*, obtained through deep dialogues. Be sure you are able to identify what drives the Other parties the way they agree with, not necessarily the way you agree with.

[5] *Empathy with the Self*, obtained through inner dialogues (meditation). Be sure you are able to identify the driving forces in yourself, beyond helping the parties to transform the conflict and to undo damage, in a creative and nonviolent way.

[6] *DPT Consistency*: be sure that you know what the problem is before you suggest a solution, in order not always to suggest your panacea solution out of old habit. Be willing to have dialogues with all parties about diagnosis-prognosis-therapy.

[7] *Encourage intervention by the Other*: organize dialogues about their situation by the conflict parties themselves.

[8] *Seek participation*: do not fall for the temptation to seek solutions as seen by leaders only, search for a broader basis.

[9] *Seek acceptability*: meaning an outcome not agreed to for fear of punishment or desire of reward (stick and carrot incentives), but because the outcome comes through as right.

[10] *Seek sustainability*, meaning an outcome that does not have to be propped up artificially from the outside but generates its own support by speaking to the conditions of all parties.

MAP 15.5: Conflict Transformation:
A TRANSCEND Code of Conduct

By *peace* we mean the capacity to transform conflicts constructively and without violence; a never-ending process.

By *transforming conflicts* we mean helping bring about a situation so that the parties can proceed in a participatory, mutually acceptable, and sustainable manner.

By *constructively* we mean channeling conflict energy toward new, innovative ways of satisfying basic human needs for all.

By *without violence* we mean that this process should avoid
• any threat or use of direct violence that hurts and harms,
• any use of structural violence that demobilizes the parties.

The relation between the conflict worker and him/herself:
[1] Your motivation should be to help the parties transform the conflict, not your own promotion, materially, non-materially.
[2] You should have the skills/knowledge for the task and use the conflict to develop them further, not to acquire them.
[3] Do not have a hidden agenda beyond conflict transformation, for yourself or for others; have nothing to conceal.
[4] Your legitimacy is in your skills, knowledge, creativity, compassion and perseverance and ability to stimulate the same in the conflict parties; not in any mandate or in any organization.

The relation between the conflict worker and the parties
[5] Do not enter a conflict if you yourself have an unresolved conflict with any one of the parties or bear some deep grudges.
[6] Empathy/dialogues with *all* parties, overcome dislikes.
[7] Do not manipulate, play with open cards, tell what you do.
[8] Respect demands for confidentiality, do not attribute.
[9] Do not receive honoraria, gifts etc. from the parties beyond ordinary hospitality.
[10] Communicate between the parties only with their permission.
[11] Speak with one tongue, not one version for one party and another for the others, granted that the focus may be different.
[12] Be open to new ideas, do not become a prisoner to any plan.
[13] Never propose any outcome or any process that cannot be undone - you may be wrong.

The relation between the conflict worker and society
[14] Do not seek personal or organizational credit.
[15] Disappear from the conflict when no longer needed.
[16] Plans for conflict outcomes and conflict processes belong neither to you, nor to the parties, but to the public.
[17] Share your skills, knowledge, experience with others; try to contribute to a general conflict transformation culture.
[18] Do not receive direct funding from past, present or future conflict parties who have used, use or may use your services.
[19] Conflict work is a job and the reward is a job well done.
[20] All conflicts are born equal and have the same right to transformation, no conflict is "higher level" than another.